

## Guarantor Pre-Contractual Information for the Family Assist Mortgage

4	Overview	To suplify for a Forsily Assist Mentages there apple to be a supration who has each
1.	Overview	To qualify for a Family Assist Mortgage there needs to be a guarantor who has cash
		funds available of up to 5% of the purchase price. The guarantor must be prepared
		to deposit and pledge that cash to the Credit Union to cover the guaranteed
		liability. The cash deposit will provide the required equity for the deposit required
		for the loan to value for the mortgage taken based on the purchase price.
2.	Creditor address	No1 CopperPot Credit Union
		Slater House, Oakfield Road
		Cheadle Royal Business Park
		Cheadle, Cheshire
		SK8 3GX
	Web address	www.no1copperpot.com
3.	The type of agreement	Mortgage guarantor
4.	The total amount of security to	This is dependent upon the purchase price of the property and would be explained
	be provided.	to you at the point of proceeding with a mortgage application. The minimum
	This means the amount of	would be 5% of the purchase price of the property.
	security to be provided under	
	the	
	proposed agreement	
5	How and when security would	Security must be placed within the Credit Union Security Account, in the
3.	be provided to the Credit Union	guarantor's name, upon the buyer's completion of a successful mortgage
	be provided to the credit onion	
		application.
6	Access to security deposit	There will be no access to the security funds, under any circumstances, until the
0.	Access to security deposit	There will be no access to the security funds, under any circumstances, until the
		mortgage balance outstanding falls below 95% of the valuation of the property.
		This valuation will be either the original valuation undertaken at the time of the
		mortgage application, or a subsequent valuation undertaken at the borrower's or
		guarantor's request. The cost of any subsequent valuation would need to be
		covered by the borrower or guarantor on a non-refundable basis and the valuation
		would be carried out by the Credit Union's chosen firm of surveyors.
		This means if it is anticipated that access to the security funds may be required
		you should not proceed.
7.	The duration of the Agreement	Until the mortgage balance outstanding falls below 95% of the valuation of the
		property and under the conditions set out in section 6.
8.	When a payment would be	Should the borrower fail to make repayments and repossession proceedings
	required	commence then payment would be taken.
		Any notice of the commencement of legal proceedings issued to the borrower will
		also be issued to the guarantor.
		If the borrower fails to make payments for 3 consecutive months and has no
		contact with the Credit Union, then the guarantor will be notified.
		As guarantor you will be pre-notified, in writing 5 working days prior to the funds
		being taken from the Security Account and placed onto the mortgage.
9.	Total amount to be paid	Full security which was provided at the commencement of the agreement and held
		within the security account
10.	Conditions under which the	N/A
	above charges can be changed	
11.	Consequences of non-payment	Not making the payment may results in legal proceedings being brought against
		you and may result in Credit Reference Agencies being notified, which could make

obtaining credit more difficult. If we do take legal proceedings against you, we may apply to enforce any judgement that is made in a number of ways, including getting a charging order against your home. In exceptional cases, this could lead to your home being repossessed and sold.12. Right of withdrawalYou will be contacted pre mortgage application and post mortgage application, prior to proceeding with the valuation, to confirm you are happy to proceed as a guarantor. Up to the point of mortgage completion you can withdraw from being a guarantor however that would mean the mortgage application could no longer proceed.13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial Ombudsman Service.		
getting a charging order against your home. In exceptional cases, this could lead to your home being repossessed and sold.12. Right of withdrawalYou will be contacted pre mortgage application and post mortgage application, prior to proceeding with the valuation, to confirm you are happy to proceed as a guarantor. Up to the point of mortgage completion you can withdraw from being a guarantor however that would mean the mortgage application could no longer proceed.13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		
your home being repossessed and sold.12. Right of withdrawalYou will be contacted pre mortgage application and post mortgage application, prior to proceeding with the valuation, to confirm you are happy to proceed as a guarantor. Up to the point of mortgage completion you can withdraw from being a guarantor however that would mean the mortgage application could no longer proceed.13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		
12. Right of withdrawalYou will be contacted pre mortgage application and post mortgage application, prior to proceeding with the valuation, to confirm you are happy to proceed as a guarantor. Up to the point of mortgage completion you can withdraw from being a guarantor however that would mean the mortgage application could no longer proceed.13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		
prior to proceeding with the valuation, to confirm you are happy to proceed as a guarantor. Up to the point of mortgage completion you can withdraw from being a guarantor however that would mean the mortgage application could no longer proceed.13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		
guarantor. Up to the point of mortgage completion you can withdraw from being a guarantor however that would mean the mortgage application could no longer proceed.13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial	12. Right of withdrawal	
guarantor however that would mean the mortgage application could no longer proceed.13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		prior to proceeding with the valuation, to confirm you are happy to proceed as a
proceed.13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		guarantor. Up to the point of mortgage completion you can withdraw from being a
13. Dividend received on the Security AccountAn annual dividend, in line with the Member Account dividend, declared at the AGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		guarantor however that would mean the mortgage application could no longer
Security AccountAGM will be paid on the funds in the Security Account, provided the funds are still deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		proceed.
deposited at the date of the AGM.14. Commission paymentsN/A15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial	13. Dividend received on the	An annual dividend, in line with the Member Account dividend, declared at the
14. Commission payments N/A   15. The law applicable to the credit agreement and/or the count and/or the competent court The agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.   16. Complaint's process In person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX   Phone: 0161 741 3160 Email: complaints@no1copperpot.com   If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial	Security Account	AGM will be paid on the funds in the Security Account, provided the funds are still
15. The law applicable to the credit agreement and/or the competent courtThe agreement is governed by the laws of England and Wales and disputes shall be subject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		deposited at the date of the AGM.
agreement and/or the competent courtsubject to the jurisdiction of the courts of England and Wales.16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial	14. Commission payments	N/A
competent court16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: complaints@no1copperpot.com If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial	15. The law applicable to the credit	The agreement is governed by the laws of England and Wales and disputes shall be
16. Complaint's processIn person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park, Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: <a href="mailto:complaints@no1copperpot.com">com</a> If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial	agreement and/or the	subject to the jurisdiction of the courts of England and Wales.
Cheadle, Cheshire, SK8 3GX Phone: 0161 741 3160 Email: <u>complaints@no1copperpot.com</u> If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial	competent court	
Phone: 0161 741 3160 Email: <u>complaints@no1copperpot.com</u> If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial	16. Complaint's process	In person/writing: Slater House, Oakfield Road, Cheadle Royal Business Park,
Email: <u>complaints@no1copperpot.com</u> If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		Cheadle, Cheshire, SK8 3GX
If, after contacting us, we are still unable to resolve any complaint you may have with us, you can apply to have your complaint resolved by the Financial		Phone: 0161 741 3160
with us, you can apply to have your complaint resolved by the Financial		Email: <u>complaints@no1copperpot.com</u>
		If, after contacting us, we are still unable to resolve any complaint you may have
Ombudsman Service.		with us, you can apply to have your complaint resolved by the Financial
		Ombudsman Service.

IMPORTANT INFORMATION YOU SHOULD KNOW

Advice must be sought by the Guarantor before signing any indemnity or guarantee and the solicitor advising can be the Guarantor's own choice and the same as or independent from the borrower's solicitor.

The Credit Union has no obligation to pursue the borrower through the courts before calling upon the Guarantee which becomes payable on demand.

## WE CAN ANSWER ANY QUERIES YOU HAVE REGARDING THE GUARANTEE BUT YOU MUST OBTAIN YOUR OWN LEGAL ADVICE PRIOR TO ENTERING INTO THE GUARANTEE.